



# UDS Enterprise – Preparing Templates

## Windows 10 + RDP + UDS Actor

### Introduction

This document shows how to configure a Windows 10 virtual machine to be used as a template with UDS Enterprise.

During the procedure, we will show you the Windows 10 installation process, how to enable the RDP protocol as well as the configuration of the UDS Actor (agent responsible for the communication between the OS and the UDS Server).

### Necessary elements

To configure the different elements that will make up the template to be used with UDS Enterprise, we will need the following:

- **OS image**

We will use a Microsoft Windows 10 image.

- **RDP**

The protocol used to connect to virtual desktops from UDS Enterprise will be RDP, which will allow us, in addition to initiating the remote connection, the redirection of disk drives / storage drives, local printers, smart cards, multiple monitors, etc...

This protocol already comes by default in this OS and we will only have to enable it to be used by UDS Enterprise.

- **UDS Actor**

We will need to have the latest stable version of the UDS Actor to handle the reconfiguration of all virtual desktops that will be automatically generated by the UDS Server.

To download the UDS Actor we will need to validate in the UDS login window with a user with administrator permissions. Then, we will deploy the user's menu and access downloads. In this window we will download the Actor for Windows machines (.exe).



# UDS Enterprise – Preparing Templates

## Windows 10 + RDP + UDS Actor

Universal Desktop Services

UDS Plugin About English

Downloads

This page contains a list of downloadables provided by different modules

|                                      |   |
|--------------------------------------|---|
| udsactor_2.2.1_all.deb               | UDS Actor for Debian, Ubuntu, ... Linux machines (Requires python >= 3.5)     |
| udsactor_2.2.0_legacy.deb            | Legacy UDS Actor for Debian, Ubuntu, ... Linux machines (Requires python 2.7) |
| udsactor-opensuse-2.2.1-1.noarch.rpm | UDS Actor for openSUSE, ... Linux machines (Requires python 2.7)              |
| udsactor-2.2.1-1.noarch.rpm          | UDS Actor for Centos, Fedora, RH, ... Linux machines (Requires python 2.7)    |
| RDSActorSetup-2.2.1.exe              | RDS UDS Actor (for remote apps on Windows Server 2012 and 2016)               |
| <b>UDSActorSetup-2.2.1.exe</b>       | <b>UDS Actor for windows machines</b>   |

Preferences  
Downloads  
Dashboard  
Logout

### ■ Miscellaneous

It is recommended to upgrade the OS once your installation is complete. After this update, automatic updates should be disabled to prevent generated virtual desktops from running this process. This task is especially recommended with the use of non-persistent desktops.

It will be necessary to configure the network of the template by DHCP, so we will need to have this service in the virtual interface where we connect the machine.

The template should never be added to an Active Directory domain. In case you need virtual desktops included in an AD domain, the configuration will be done from the control panel of the UDS Server.

It is not possible to configure a user's auto-login in the template, always requesting credentials to a user (there are different ways to authenticate to virtual desktops, all available in the service "transport").



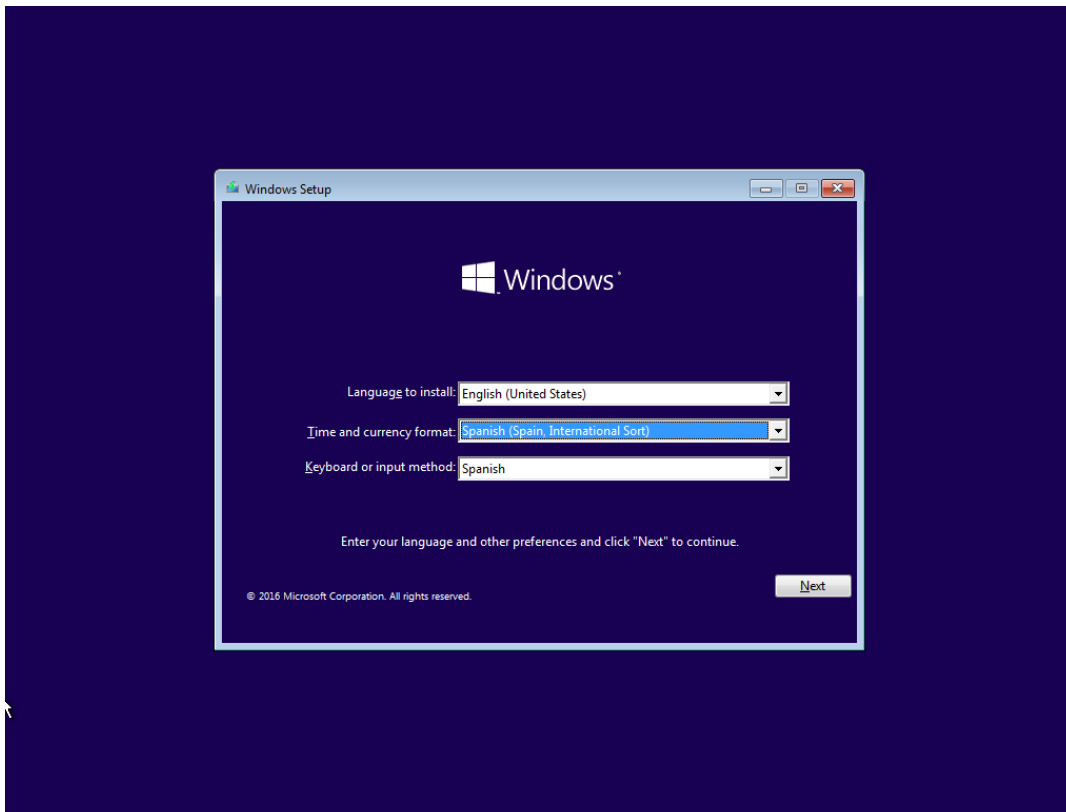
# UDS Enterprise – Preparing Templates

## Windows 10 + RDP + UDS Actor

### Installation and configuration

#### 1. Microsoft Windows 10

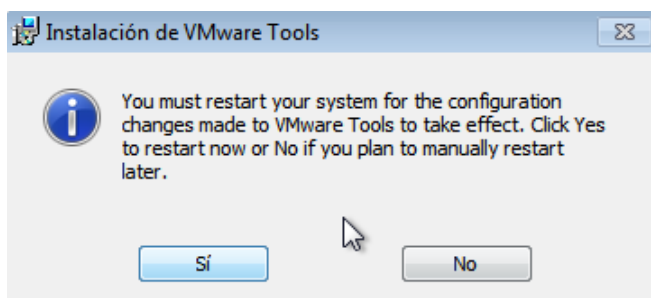
We proceed with the installation of Windows 10 OS:



The installation will be done with the default values and indicating some resources (disk, vRAM and vCPUs) according to the use of the desktop.

We will continue with all the steps of the default installation until finished and have the virtual machine ready to boot and install the UDS Actor.

Once the installation of the OS is finished it is important to install the virtual machine drivers corresponding to the virtualization platform. In this example we will install the "**VMware Tools**", since the machine will run on the virtual platform VMware vSphere.





# UDS Enterprise – Preparing Templates

## Windows 10 + RDP + UDS Actor

After installing the VMware Tools and restarting the VM, we can now enable the RDP connection protocol and configure the UDS Actor.

## 2. RDP

To be able to connect to the virtual desktop, you must enable the Remote Desktop Connection (RDP) in the template. To do this we will perform the following tasks:

### Under: Control Panel – System – Remote settings

System

Control Panel > System and Security > System

Control Panel Home

- Device Manager
- Remote settings**
- System protection
- Advanced system settings

View basic information about you

Windows edition

Windows 10 Pro

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System

|                         |               |
|-------------------------|---------------|
| Processor:              | Intel(R) Core |
| Installed memory (RAM): | 2,00 GB       |
| System type:            | 64-bit Opera  |
| Pen and Touch:          | No Pen or Tc  |

Check the option: “**Allow remote connections to this computer**”:

System Properties

Computer Name | Hardware | Advanced | System Protection | **Remot**

Remote Assistance

Allow Remote Assistance connections to this computer

[What happens when I enable Remote Assistance?](#)

Advanced

Remote Desktop

Choose an option, and then specify who can connect.

Don't allow remote connections to this computer

**Allow remote connections to this computer**

Allow connections only from computers running Remote Desktop with Network Level Authentication (recommended)



# UDS Enterprise – Preparing Templates

## Windows 10 + RDP + UDS Actor

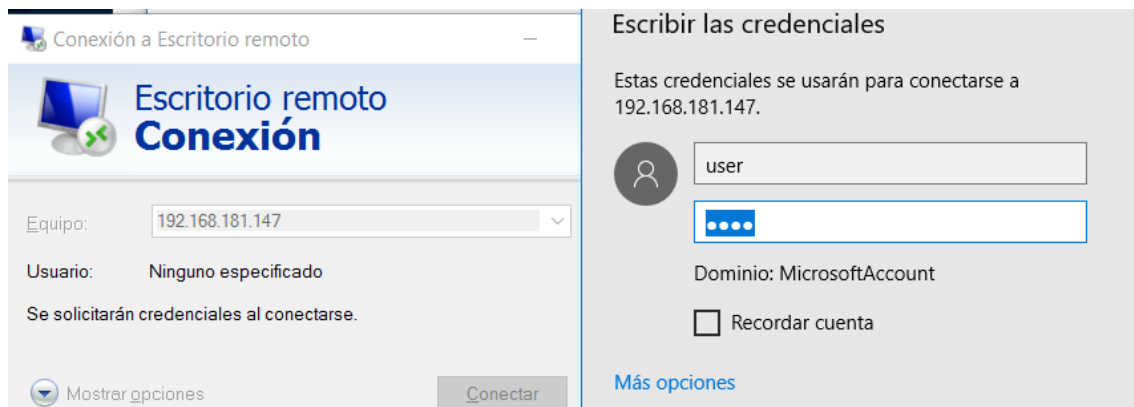
If we enable “**Allow connections only from computers running Remote Desktop with Network Level Authentication (recommended)**”, we can only connect to virtual desktops from Windows connection client (we can neither connect from Linux or Mac clients, nor use the HTML5 connection).

We must also make sure that the firewall does not block connections to port 3389.

**If you are planning to use a connection via HTML5 (RDP encapsulated in the browser), you must modify this registry parameter:**

<https://www.udsenderprise.com/es/wiki/Troubleshooting/Windows/Windows10-HTML5/>

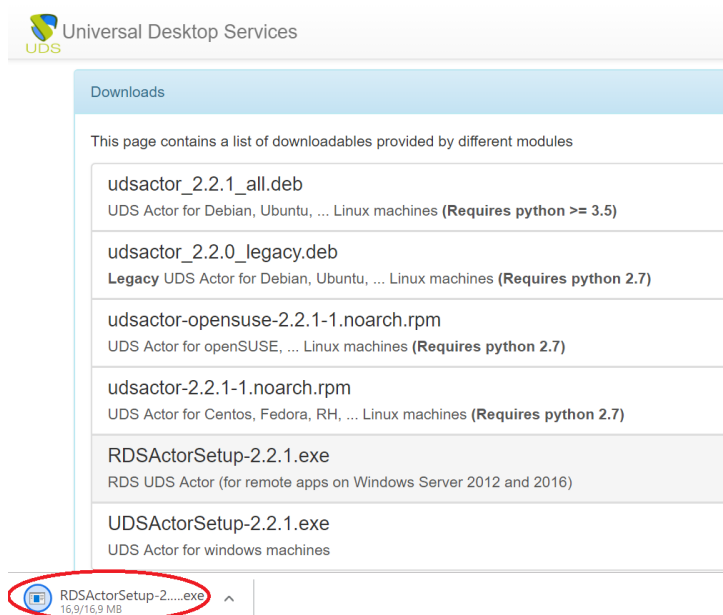
Once the configuration is finished, we try to connect via RDP to the virtual machine to verify the correct operation.



Once verified, we can go to the installation of the Actor.

### 3. UDS Actor

Download the **.exe Actor** corresponding to **Windows** machines:





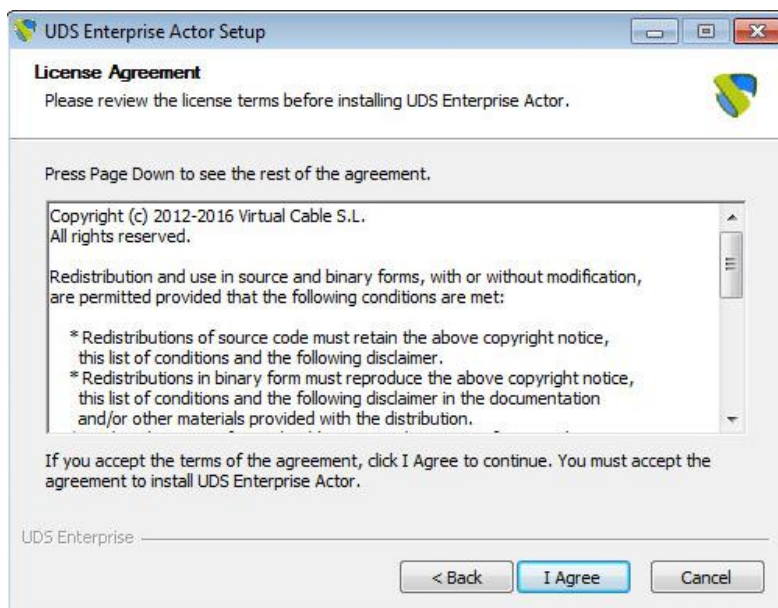
# UDS Enterprise – Preparing Templates

## Windows 10 + RDP + UDS Actor

Once the Actor is downloaded, we begin the installation.



Accept the license agreement:

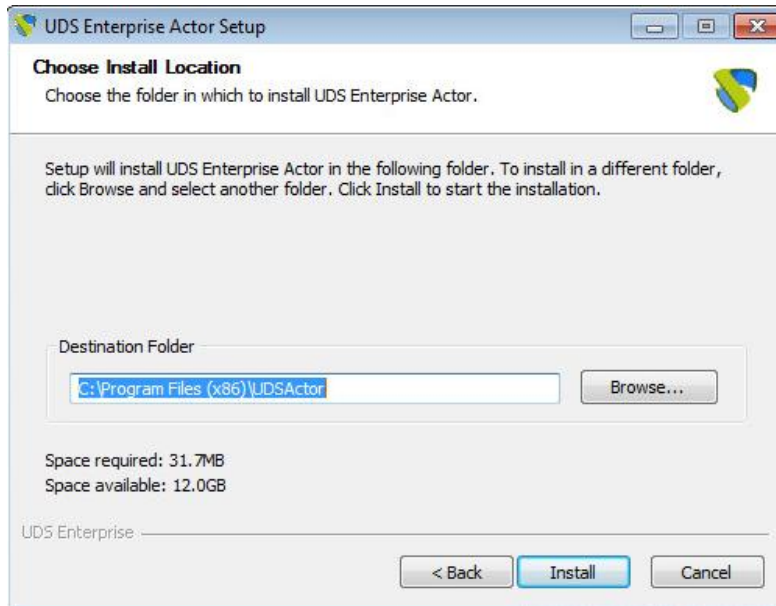




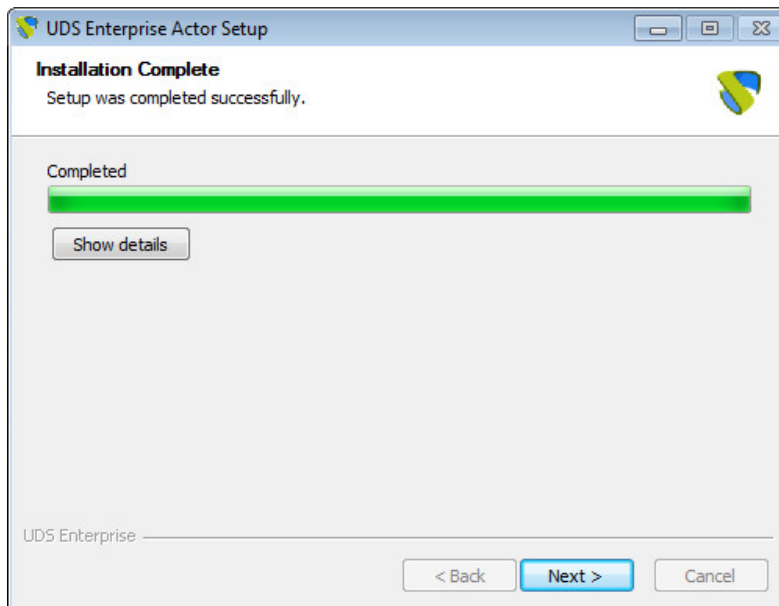
# UDS Enterprise – Preparing Templates

## Windows 10 + RDP + UDS Actor

Select the installation path for the UDS Actor:



Click on “Install” to proceed:





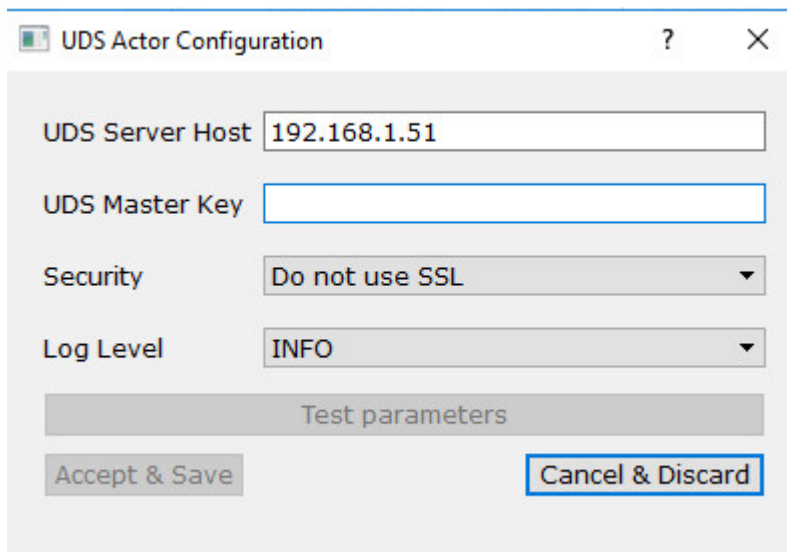
# UDS Enterprise – Preparing Templates

## Windows 10 + RDP + UDS Actor

Once the installation is done proceed with the configuration of the UDS Actor:



Enter the IP address or name of the UDS Server, check security options if we want to use SSL and the level of generated logs.



We will need to indicate the "**UDS Master Key**" that was generated by the UDS Server (this code provides more security to the system). To obtain this code we have to access the UDS administration (with a user with administration permissions). In the section "**Tools**" select the "**Security**" tab and copy the code of the parameter "**Master Key**":



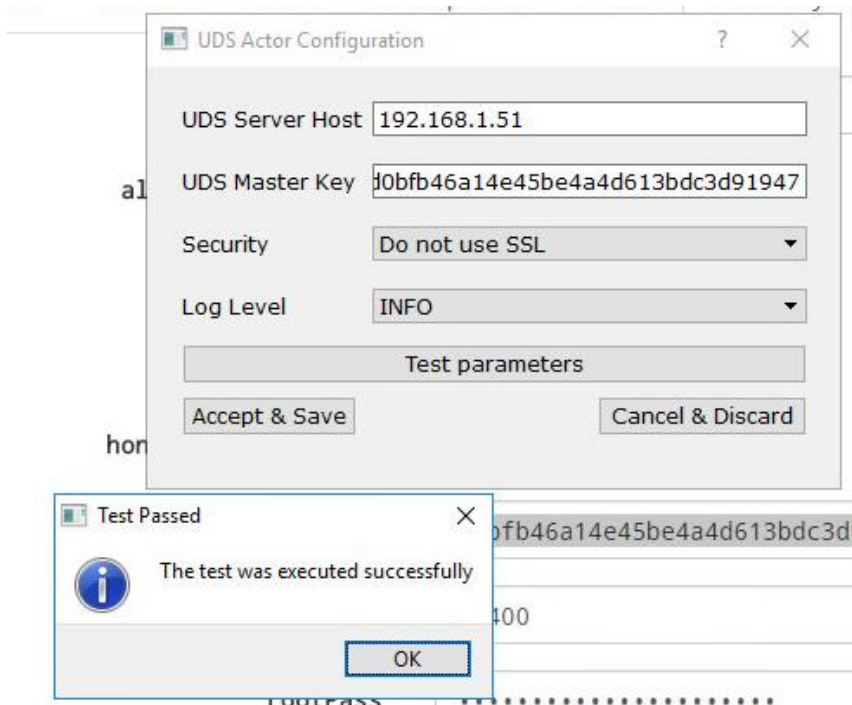


# UDS Enterprise – Preparing Templates

## Windows 10 + RDP + UDS Actor



Once all the parameters have been completed, we run the connection test to check the connectivity to the UDS Server:



Once the UDS Actor is installed and configured, the virtual machine can now be turned off and available for use as a UDS virtual desktop template.



# UDS Enterprise – Preparing Templates

## Windows 10 + RDP + UDS Actor

### Summary

Once all these steps have been completed we will have our Windows 10 image available for use with UDS Enterprise through the RDP connection protocol.

It is recommended to perform certain optimization tasks in the template before proceeding to publication, among them we would highlight:

- Disable unnecessary services (also during VM startup)
- Disable automatic updates for Windows, antivirus, etc ...
- In case of using AD mobile profiles, make a custom configuration (folder redirection, disk quotas, etc ...)

From this template UDS Enterprise will automatically generate virtual desktops, which can be accessed from Windows and Linux connection clients:

- From Windows computers with the RDP client: Remote Desktop
- From Linux computers with RDP clients: FreeRDP and rDesktop

### Support and professional services

VirtualCable sells UDS Enterprise through a subscription model, including product support and updates in segments based on number of users.

Additionally, VirtualCable offers a broad portfolio of professional services to install and configure UDS Enterprise and other virtualization technologies.

For further information visit [www.udsenderprise.com](http://www.udsenderprise.com) or email us at [info@udsenderprise.com](mailto:info@udsenderprise.com)