



# UDS Enterprise

White Paper

UDS Enterprise software versions

[www.udsenderprise.com](http://www.udsenderprise.com)

## UDS Enterprise software versions

In this document are described the features incorporated in the two existing UDS Enterprise software version, both the free and the paid one.

UDS Enterprise software is based on a SOA architecture or service-oriented architecture. Since its conception, the UDS Enterprise team has been adapting the software to the requirements made by the community, entities and clients through ad-hoc developments, thus the incorporated functionalities are always based on real necessities.

The philosophy of this development model is to offer a multiservice and multiplatform connection broker to provide virtual desktops and other IP services in open ecosystems.

OpenUDS versión is available for download in the website [www.openuds.org](http://www.openuds.org) . The aim of this initiative is to provide the community with a fully free and at no costs that allows third party incorporation of additional modules and improvements.

## About OpenUDS

OpenUDS is UDS' Open Source version, and it includes:

- Broker
- Linux and Windows Agents
- Administration Client
- Protocol tunnel
- Conectors for KVM hypervisors in general (oVirt) and phisical machines
- Conectors for RDP, NX, HTML5 RDP (no proxy) protocols
- Conectors for LDAP authenticators in general, internal BBDD, IP, Dual

## About UDS Enterprise

Purchasing any UDS Enterprise subscription, you will obtain one latests versión software bundle in virtual appliance format. It includes the following modules and associated servives:

### Integrated modules:

- Broker
- Linux and Windows Agents
- Administration Client
- Protocol tunnel
- Conectors for KVM hypervisors in general (oVirt), phisical machines, VMware vSphere, Microsoft Hyper-V, Citrix XenServer
- Conectors for RDP, RGS, NX, HTML5, it allows licensed protocols incorporation
- Conectors for AD, SAML, e-Directory and LDAP, internal BBDD, IP, Dual

### Associated services:

- Technical support via email 8x5
- Product uptades and new modules communication
- Conectors for new hypervisors
- Conectors for new protocolos
- Conectors for new authenticators
- New modules and improvements bundles

## Subscription system

### UDS Enterprise subscriptions

In order to install UDS Enterprise software you may purchase a UDS Enterprise subscription for the appropriate users segment.

As a support improvement to your UDS Enterprise subscription, you'll be able to additionally purchase UDS Premium extendend support or staff hours for remote or in situ assistance.

### UDS Enterprise subscriptions

Basic support. In order to simplify the purchasing system, UDS Enterprise subscription system is based on three unique bundles. You can purchase UDS Premium support and UDS Starter Kit\*.as additional services.



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- **UDS Enterprise Edition up to 150 Users:** Standard subscription up to 150 VDI users
- **UDS Enterprise Edition up to 350 Users:** Standard subscription from 151 to 350 VDI users
- **UDS Enterprise Edition Unlimited Users:** Subscription for unlimited VDI users

10 users packages are available in order to customize any scenario between subscription segments.

This subscriptions may be purchased for 1, 3 or 5 years, and they will be activated at the time of purchase. They will need to be renewed before the expiration date.

A written notification is needed to cancel any subscription at least one month before the effective expiration date of the subscription.

It is possible to substitute any subscription for a superior one during the effective date of the active subscription.

The difference in Price will be billed during the month the subscription is changed, counting until the renewal.

*\*Only one UDS Starter Kit can be purchased by entity*

### UDS Enterprise Premium extended support

UDS Enterprise Premium is an additional improvement to UDS Enterprise subscription. In order to buy this support, first you must purchase an UDS Enterprise subscription.

Purchasing UDS Enterprise Premium you will gain access to all UDS Enterprise features and:

- Telephone support
- Remote operation
- 8x5 support

### Subscription system general features

Purchasing any UDS Enterprise subscription you will obtain access to software updates, upgrades, patches and our 8x5 email technical support for the contracted period.

Purchase extra Premium Support for our 8x5 telephone and remote technical support. Mediante la contratación adicional del soporte extendido UDS Enterprise Premium se obtiene además soporte telefónico y atención remota en horario 8x5.

For other support services not available on our pricing list, you can contact the VirtualCable team and it shall be agreed upon an independent service proposal.

Third party redistribution is not allowed.



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## Professional support and services

VirtualCable sells UDS Enterprise through a subscription model, including product support and updates in segments based on number of users.

Additionally, VirtualCable offers a broad portfolio of professional services to install and configure UDS Enterprise and other virtualization technologies.

For further information visit [www.udsenderprise.com](http://www.udsenderprise.com) or email us at [sales@udsenderprise.com](mailto:sales@udsenderprise.com)